

PRIVACY NOTICE FOR THE REFUND OF THE PURCHASE PRICE OF THE TICKETS FOR THE CANCELLED 2020 B.MY.LAKE FESTIVAL

As a consequence of cancellation of the 2020 B.MY.LAKE Festival, the ticket purchasers are entitled to the refund of the purchase price of the Tickets. The refund of the purchase price of the Tickets on basis of the available data is not possible to some of the ticket purchasers (because of the termination of the bank account or bank card used for the purchase), in an event of which, the refund may be fulfilled only if the respective ticket purchasers provide the necessary personal data by filling the online questionnaire (hereinafter “**Questionnaire**”) prepared for this reason. When you fill the Questionnaire, you will be required to provide personal data, which we will process in accordance with Act CXII of 2011 on Informational Self-Determination and Freedom of Information (hereinafter: “**Privacy Act**”), Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter: “**GDPR**”) and Act V of 2013 on the Civil Code (hereinafter: “**Civil Code**”). According to the provisions of the referenced laws and regulations, we would like to inform you about the details of the processing of your personal data and your relevant rights.

1. The Controller

VOLT Produkció Korlátolt Felelősségű Társaság (1122 Budapest, Városmajor utca 48/B. fszt. 2., representative: Zoltán Fülöp managing director, company registration number: 01-09-695549, tax number: 12625150-2-43; email: adat@nagyonbalaton.hu hereinafter referred to as “**Controller**”).

The Controller determines the scope of data requested to be provided in the course of filling the Questionnaire, as well as the purpose, duration and legal basis of the processing.

- 2. Provision of your data is voluntary.** You are not obliged to provide your personal data, but without the provision of your email address and password, you will not be able to register, and therefore, to create a user account on the Platforms. If you do not check the checkbox relating to your consent to processing, the Controller will not store, and therefore, will not fulfil the refund of the purchase price of the Ticket.

3. **The purpose of the processing** is to refund the purchase price of some of the Tickets for the cancelled 2020 B.MY.LAKE Festival.

The categories of data processed, the purpose, duration and legal basis of processing:

Personal data processed	Purpose of processing	Duration of processing	Legal basis of processing
Email address	Keeping contact for the refund of the purchase price of the Ticket/Service	Processing lasts for 5 (five) years after the fulfilment of the refund, or in an event of a legal dispute, until the final end of such legal dispute.	Performance of a contract pursuant to Article 6 (1) (b) of the GDPR.
Name linked to the bank account of the User or a third person designated by the User.	Data is required for starting bank transaction for the refund of the purchase price of the Ticket and/or Service.	Pursuant to Act C of 2000 on Accounting (hereinafter „ Accounting Act ”), the data will be deleted at the expiry of an 8 (eight) years term after the bank transaction. The processing shall last for 5 (five) years after the fulfilment of the refund, or in an event of a legal dispute, until the final end of such legal dispute.	Compliance with a legal obligation on Article 6(1)(c) of the GDPR. Performance of a contract based on Article 6(1)(b) of the GDPR.
Bank account number/IBAN of the User or a third person designated by the User.	Data is required for starting bank transaction for the refund of the purchase price of the Ticket and/or Service.	Pursuant to the Accounting Act, the data will be deleted at the expiry of an 8 (eight) years term after the bank transaction. The processing shall last for 5 (five) years after the fulfilment of the refund, or in an event of a legal dispute, until the final end of such legal dispute.	Compliance with a legal obligation on Article 6(1)(c) of the GDPR. Performance of a contract based on Article 6(1)(b) of the GDPR.

4. The following legal persons will be able to access the processed data:

The above personal data will be processed by the Controller's employees for the realization of the above purpose.

The personal data will be forwarded by the Controller to OTP Bank Nyrt. for the performance of the refund.

The Controller will not transfer personal data to abroad or international organization.

5. Data security

The Controller will process the personal data recorded by it in accordance with the provisions of the effective legislation. The Controller warrants that the processing will be in compliance with the effective legal provisions at all times.

The Controller will ensure the security of the personal data, implement appropriate technical and organisational measures to ensure the protection of the collected, stored and processed data, and prevent the destruction, unauthorised use, and unauthorised alteration of the data.

The Controller will prevent unauthorised access to, as well as the unauthorised disclosure, alteration or erasure of personal data.

The Controller will take all reasonable measures in order to prevent damage to or destruction of the data. The Controller will cause its employees involved in its processing activity, as well as Processors acting on its behalf to comply with the aforementioned obligation.

6. Rights, remedies, complaints

Pursuant to the GDPR, the data subject has the right to request access to his or her personal data, to request information regarding the processing (which the Controller must give within 1 (one) month at the latest), to request rectification or if the legal basis of data processing is consent the deletion of the personal data (erasure does not affect the lawfulness of the processing conducted based on consent prior to the withdrawal of the consent), or to request restriction of the processing.

If you consider that the Controller violated any of the legal provisions relating to data processing, please contact primarily the Controller at the above contact addresses or the adat@nagyonbalaton.hu email address. If this proves to be unsuccessful, you may initiate the proceeding of the **Hungarian National Authority for Data Protection and Freedom of Information** (*Nemzeti Adatvédelmi és Információszabadság Hatóság*; H-1055 Budapest, Falk Miksa utca 9-11.; mailing address: 1374 Budapest, Pf. 603; email: ugyfelszolgalat@naih.hu) or turn to **court**.

The Controller will not apply automated decision-making or profiling in the scope of this processing, given that this processing is based on your explicit consent.

Budapest, May 16, 2022